

RingCoreProfiler® Readme

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Unreleased

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Section 1 - Change log

- **v0.1.0 x/xx/202x**
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Section 2 - Errata and Workarounds

We're working hard to find and eliminate all the bugs in this software product. However, as of this release we still have a few bugs for which we have not found complete solutions. The following list details these bugs and offers recovery and work-around methods:

- No known blocking issues at the time of this release.

Section 3 - Application Notes

Supported Operating Systems

- Windows 11 (64-bit)

Documentation

A PDF version of the Operator's Manual is included with the installation. You must have a PDF reader installed (such as Adobe Acrobat Reader) in order to view this file.

Installation

- It is recommended that all users are fully updated to the latest Windows Updates. If all updates are not applied to your system this may cause problems with RingCoreProfiler. Of particular note is .NET Framework 4.5, which is required for RingCoreProfiler to run. If not installed on the system already, then it will be installed prior to the installation of RingCoreProfiler. This update is included as part of Windows 10.
- To install RingCoreProfiler software you must have Administrative privileges.
- For maximum performance a dedicated video card is recommended over on-motherboard video outputs.

Troubleshooting and Reporting Bugs

If you suspect you have found a bug in our software please help us identify it by sending the following information to service.ophir.usa@mks.com.

1. A description of the actions that reproduce the problem.
2. The setup or data file you were using at the time.
3. All files (if any) in the directory C:\ProgramData\Spiricon\RingCoreProfiler\Logs.
4. All files (if any) in the directory C:\ProgramData\Spiricon\DataServer\Logs.

The more information you can provide, the more likely we can reproduce it in our lab, and fix it.

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